

Aircraft Maintenance

Technical support, and counseling survey.



Dear Customer!

We would like to thank you for taking time to answer our Aircraft Maintenance satisfaction survey. Your feedback and suggestions are highly valuable to us.

Company Name:Sabena technics Dinard
Your Name:Allain
Your position:RTC
Email/Phone:JEAN-GUY.ALLAIN@sabenatechnics.com
Country:France
A/C type: B737-300
Date: 09/12/2013

In order to accurately capture your perception of our performance, please answer the survey hereafter:
Very good:5 good:4 Fair:3 Poor:2 Very poor:1 Not relevant:N/R

1. Are you satisfied with the maintenance staff's technical skill and expertise? 5

2. Are you satisfied with the quality of service? 5

3. How find helpful and polite in our service? 4

4. The provided service covered all your requirements? 5

5. Please rate our activities in the aviation maintenance, with other service providers! 4

6. Would you recommend our services to your business partners/others/your connections? 5

7. How find flexibility in additional work? 5

8. Assistance in engineering and technical support if required? 4

9. Please give us your global appreciation: 5

10. Your comments:

Competent and available engineers listen for request and always ready to solve the problems encountered during the aircraft check